



MyLGHealth

Online enrollment without an activation code

MyLGHealth is accessed from a password-protected website.
The connection is encrypted for security.

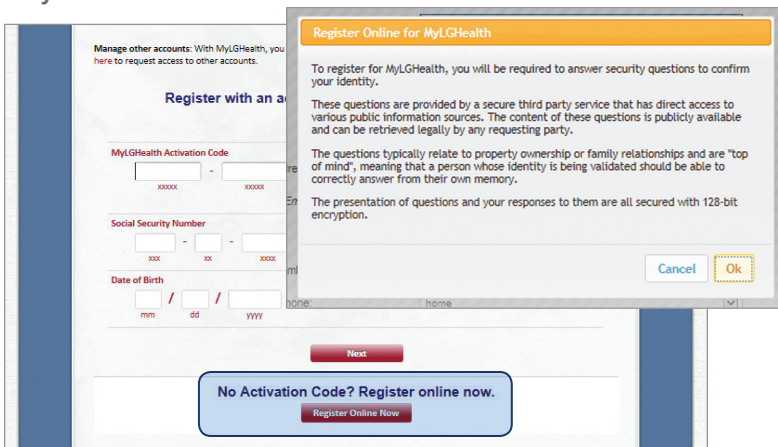
Step 1

Go to MyLGHealth.org
Click "New User? Sign Up Now"



Step 2

Click "No activation code? Register online now" at bottom of screen
Click "ok" on the "register online for MyLGHealth" screen.



Step 3

Enter your demographic information.
Click "Continue"

Step 4

Answer the following questions and click "Continue"

Step 5

Create a MyLGHealth Username. Think of one that is secure and easy to remember consisting of six (6) or more characters. **Create** a password consisting of eight (8) or more characters. Your password must be different than your MyLGHealth Username. Security tip: use a combination of numbers and letters in your password. Also mix upper and lower case letters. If you forget your password, MyLGHealth will present you with your selected security question and ask you for your secret answer. Make sure your answer is meaningful, but not easy for others to guess

The screenshot shows the 'Choose a Username & Password' page, which is Step 2 of 3. It features two input fields: 'MyLGHealth Username' and 'Password'. The 'MyLGHealth Username' field has a note: 'Create a MyLGHealth Username. Think of one that is secure and easy to remember consisting of Six (6) or more characters.' The 'Password' field has a note: 'Create a password consisting of Eight (8) or more characters. Your password must be different than your MyLGHealth Username. Security tip: Use a combination of uppercase and lowercase characters, numbers, and special characters.' Below the password field, it says 'Eight characters or more, case sensitive'. The page header includes 'Penn Medicine Lancaster General Health', 'MyLGHealth Manage your health online', and contact information: '717-844-2860 | MyLGHealthSupport@LGHealth.org'.

Step 6

Enter the e-mail address where you would like MyLGHealth to contact you and to receive notifications.

Enter your mobile phone number to receive a text message from MyLGHealth about new information in your MyLGHealth account.

Click "Sign In"

The screenshot shows the 'Notifications' page, which is Step 3 of 3. It has two sections. The first section is 'Enable E-mail Notifications?' with radio buttons for 'Yes' and 'No'. A note says: 'When new information is available in MyLGHealth (such as test results or messages), we will send a notification message to your internet e-mail address.' Below this are two input fields: 'E-mail Address' (with an example 'chris@company.com') and 'Retype E-mail Address'. A note says: 'Your e-mail address will be used for MyLGHealth alerts and other LG Health notifications.' The second section is 'Enable Text Message Notifications?' with radio buttons for 'Yes' and 'No'. A note says: 'When new information is available (such as test results or messages), we will send a text (SMS) notification message to your mobile phone.' The page header is the same as in Step 5.

Step 7

Read the MyLGHealth Terms and Conditions.

Click "Accept"

**You're now enrolled in
MyLGHealth!**

The screenshot shows the 'Terms and Conditions' page. It starts with the text: 'To proceed, you must agree to the following conditions governing the use of this Web site.' Below this is a scrollable area titled 'Summary' containing the following text: 'Lancaster General Health ("LG Health") is pleased to offer you the capability of a patient portal called MyLGHealth. MyLGHealth allows patients of LG Health physician services and Community Connect affiliated practices to gain access to parts of their medical record and communicate with their physician office online. Access to the MyLGHealth system is contingent upon your total agreement to the terms and conditions detailed here. It is important for you to know how LG Health handles information communicated via the Internet. This Terms & Conditions statement outlines LG Health's practices regarding your right to privacy, as well as specific information about how the MyLGHealth system'. At the bottom, there is a checkbox labeled 'Please do not show this page next time' and two buttons: 'Accept' and 'Decline'. The page header is the same as in previous steps.

After Enrollment you can check "Please do not show this page next time". The page is available when you are in your account. To access your MyLGHealth account, enter your MyLGHealth username and password at **MyLGHealth.org**